

2013

Corporate Citizenship Report

Highlights



ExxonMobil

Welcome to the 2013 Corporate Citizenship Report Highlights.

Modern society consumes energy on a much wider and more complex scale than ever before. Access to energy is crucial to economic prosperity and human progress. In developing countries, it is fundamental to reducing poverty, improving health, increasing productivity, enhancing competitiveness and promoting long-term economic growth.

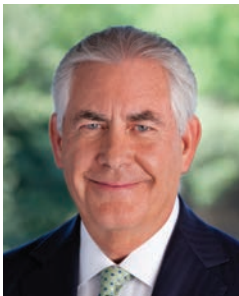
We work each day to provide the energy needed to sustain and improve standards of living throughout the world in a safe, ethical and environmentally responsible manner. We strive to be responsible corporate citizens, and our success along that path is underpinned by our leading technological expertise, operational excellence, safety performance and unwavering ethical standards.

This *Corporate Citizenship Report Highlights* document summarizes our approach and performance related to our key sustainability areas.

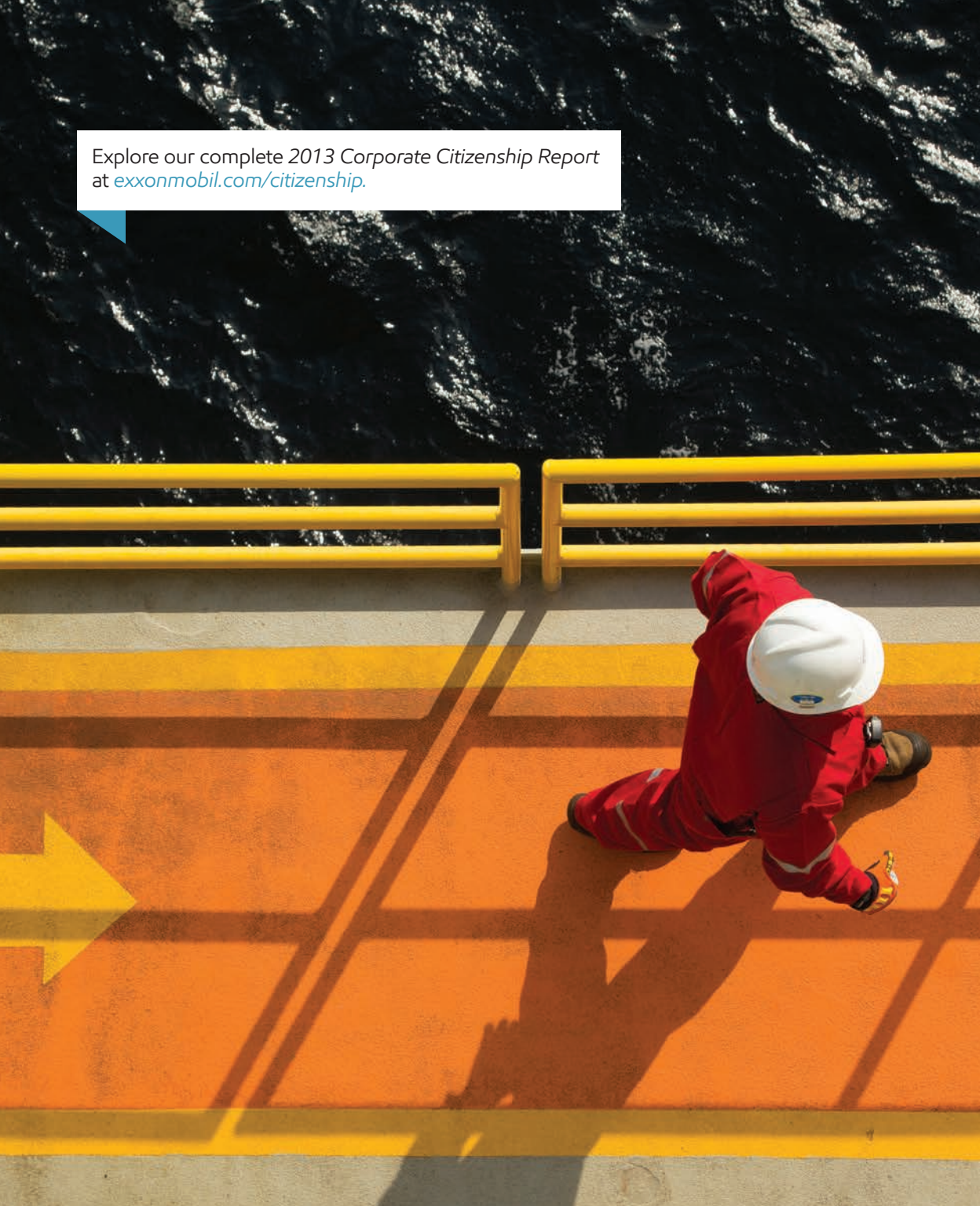
As always, we welcome input from all of our stakeholders at exxonmobil.com/citizenship.

A handwritten signature in black ink that reads "Rex W. Tillerson". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

Rex W. Tillerson
Chairman and CEO



Explore our complete 2013 Corporate Citizenship Report
at exxonmobil.com/citizenship.

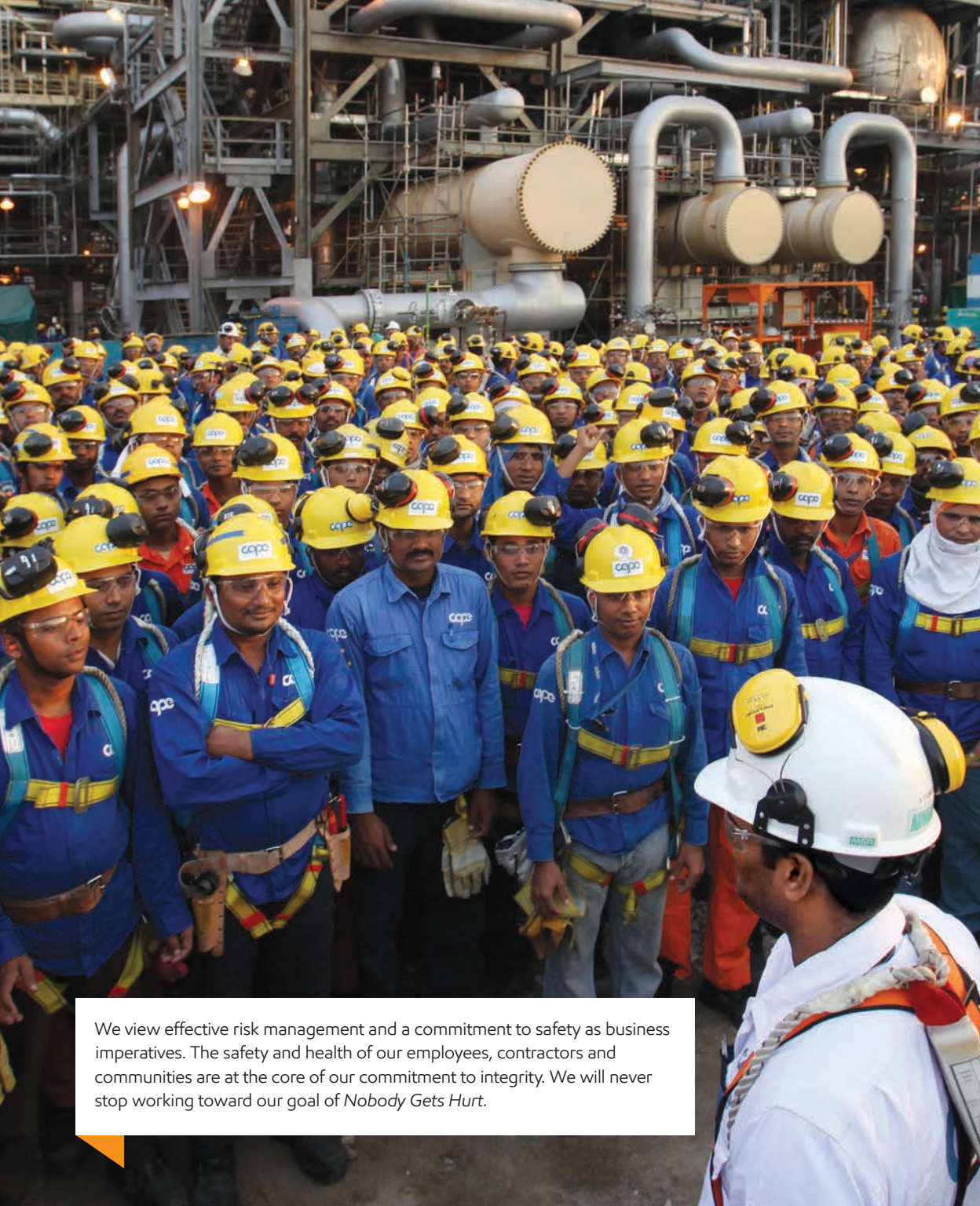




Managing Sustainability Issues

ExxonMobil is committed to addressing the key challenge of sustainable development — balancing economic growth, social development and environmental protection so future generations are not compromised by actions taken today. By designing our approach to corporate citizenship around six key focus areas, we contribute to society's broader sustainability objectives and manage the impact of our operations on local economies, societies and the environment.





We view effective risk management and a commitment to safety as business imperatives. The safety and health of our employees, contractors and communities are at the core of our commitment to integrity. We will never stop working toward our goal of *Nobody Gets Hurt*.



SAFETY, HEALTH AND THE WORKPLACE

Our Focus Areas

SAFETY

Safety is more than just a priority at ExxonMobil — it is a core value. Our safety performance in 2013 continued to be among the best in the industry.

45%

DECREASE IN TOTAL WORKFORCE
LOST-TIME INCIDENT RATE
COMPARED WITH 2011

WORKFORCE

ExxonMobil's nearly 75,000 employees contribute to the success of our business; we are committed to contributing to their career goals and professional development.

39%

OF MANAGEMENT AND
PROFESSIONAL NEW HIRES
IN 2013 WERE WOMEN

“

Leaders establish the vision, communicate the core values including safety, provide the tools and resources, engage the workforce, monitor progress, adapt to change and recognize accomplishments. With the right leadership approach, you really can change the culture.

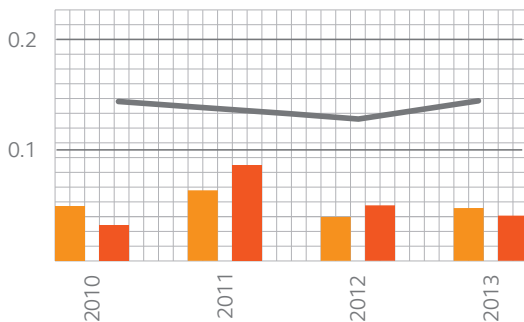
— Dan Egging, Sakhalin-1 Safety, Security, Health and Environment Manager

”



LOST-TIME INCIDENT RATE¹
(incidents per 200,000 work hours)

- ExxonMobil employees
- ExxonMobil contractors
- American Petroleum Institute U.S. petroleum industry employee benchmark



¹Incidents include injuries and illnesses. Safety data are based on information available at the time of publication.



Careful management of our environmental performance, through a focus on operational excellence, is an imperative for our business. Our *Operations Integrity Management System* helps us align our environmental priorities with our business objectives, and allows us to find new areas of opportunity to reduce environmental incidents.



ENVIRONMENT

Our Focus Areas

ENVIRONMENTAL PERFORMANCE

Globally, our projects and operations are set in a diverse range of environments that carry different sets of environmental, social and health risks, which we carefully identify, assess, manage and monitor throughout their life cycle.

169

ENVIRONMENTAL, SOCIOECONOMIC
AND HEALTH IMPACT ASSESSMENTS
CONDUCTED SINCE 2007

1,000

PROPERTIES REMEDIATED AND
RETURNED TO BENEFICIAL END
USE SINCE 2008

MANAGING CLIMATE CHANGE RISKS

At the operational level, we work to lower greenhouse gas emissions by increasing energy efficiency and managing flaring and venting in our operations in the short term, implementing proven reduction technologies in the medium term, and developing breakthrough, game-changing technologies in the long term.

50%

REDUCTION IN FLARING
OVER THE PAST DECADE

10%

IMPROVEMENT IN ENERGY
EFFICIENCY IN REFINING AND
CHEMICAL MANUFACTURING
OVER THE PAST DECADE

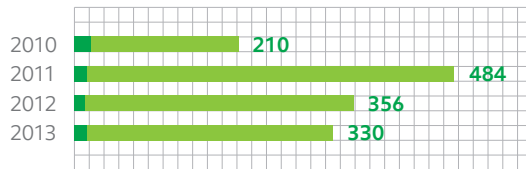




SPILLS (NOT FROM MARINE VESSELS)¹

Number of oil, chemical and drilling
fluid spills greater than 1 barrel

- Spills to water
- Spills to soil

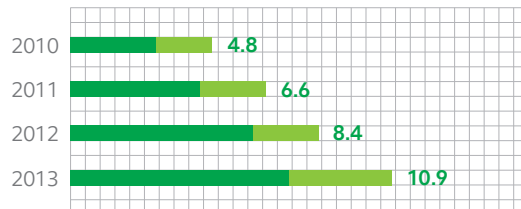


¹XTO Energy performance included beginning in 2011.

GREENHOUSE GAS REDUCTIONS FROM EXXONMOBIL ACTIONS²

Net equity, CO₂-equivalent emissions (millions of metric tons)

- Energy efficiency and cogeneration
- Flare reduction



²Cumulative since 2010.



Worldwide, access to energy underpins economic prosperity and human progress. Our business presence serves as a long-term economic driver in the communities where we live and work.



ECONOMIC DEVELOPMENT AND SUPPLY CHAIN MANAGEMENT

Our Focus Areas

ECONOMIC GROWTH AND DEVELOPMENT

We support the economic growth and development of communities where we do business, primarily through hiring, training and utilizing local workers and suppliers. We maximize the number of local employment opportunities wherever we do business.

83%

AVERAGE WORKFORCE IN ANGOLA,
EQUATORIAL GUINEA, INDONESIA AND
NIGERIA COMPRISED OF NATIONALS

SUPPLY CHAIN MANAGEMENT

The success of our business depends on how well we manage those who work on our behalf. We apply a standardized procurement approach that allows us to share the same rigorous standards, accountability and good practices worldwide.

\$1 billion

SPENT WITH MINORITY- AND
WOMEN-OWNED BUSINESSES IN THE
UNITED STATES IN 2013

Building and sustaining local economic growth, while also improving social conditions, is at the core of our approach to local content development. We specifically focus on training and educating a local workforce, developing local vendors who can provide goods and services to our business, and improving the livelihoods of community members through strategic community investments.





Understanding and addressing the interests of societies and communities where we work is an important component of maintaining a successful and sustainable business.



HUMAN RIGHTS AND MANAGING COMMUNITY IMPACTS

Our Focus Areas

MANAGING COMMUNITY IMPACTS

We aim to develop human, social and economic capacity in a way that benefits people, communities and our business. Achieving this goal requires us to manage our social and economic impacts actively and responsibly in the communities where we live and work.

RESPECTING HUMAN RIGHTS

Human rights are fundamental to society; we strive to respect human rights everywhere we operate through training and compliance with guiding principles.

11 years

OF ACTIVE INVOLVEMENT
IN THE VOLUNTARY PRINCIPLES
ON SECURITY AND HUMAN RIGHTS

STRATEGIC COMMUNITY INVESTMENTS

Our strategic community investments are aligned with a country's economic and social goals, and complement our business focus. Our signature, corporate-led initiatives focus on improving education, advancing economic opportunities for women and combating malaria.



MATH AND SCIENCE INITIATIVE

We invest in education programs that focus on inspiring students to pursue careers in science, technology, engineering and mathematics (STEM), including programs that focus on teacher development and training. In 2013, we directed \$100 million toward education initiatives worldwide, with \$38 million specifically for math and science education in the United States.



WOMEN'S ECONOMIC OPPORTUNITY INITIATIVE

Research shows that when women have control over their incomes, they are able to invest more fully in the health, education and well-being of their families. In 2013, ExxonMobil invested more than \$10 million in promoting economic opportunities for women, reaching tens of thousands of women in more than 90 countries.



MALARIA INITIATIVE

We work to help build a better future for communities by investing in the fight against malaria. Working with a variety of partners, between 2000 and 2013 our funding has supported the distribution of more than 13 million bed nets, nearly 2 million doses of antimalarial drugs, more than 1 million diagnostic tests and training for more than 355,000 workers.

Photo by Jhpiego.



2013 COMMUNITY INVESTMENTS BY FOCUS AREA¹
(millions of dollars)



¹Total contributions include donations from Exxon Mobil Corporation, our divisions and affiliates, and the ExxonMobil Foundation, as well as employee and retiree giving through ExxonMobil's matching gift, disaster relief and employee giving programs.

CITIZENSHIP DATA

	2010	2011	2012	2013
Safety, Health and the Workplace*				
Fatalities — employees	0	0	1	0
Fatalities — contractors	3	9	4	6
¹ Fatal accident rate — total workforce (per 1,000,000 work hours)	0.006	0.017	0.010	0.011
² Lost-time incident rate — employees (per 200,000 work hours)	0.048	0.063	0.039	0.047
² Lost-time incident rate — contractors (per 200,000 work hours)	0.031	0.086	0.049	0.040
² Lost-time incident rate — total workforce (per 200,000 work hours)	0.038	0.077	0.046	0.042
² Total recordable incident rate — employees (per 200,000 work hours)	0.25	0.30	0.25	0.21
² Total recordable incident rate — contractors (per 200,000 work hours)	0.34	0.41	0.37	0.32
² Total recordable incident rate — total workforce (per 200,000 work hours)	0.30	0.37	0.33	0.28
Number of process safety Tier-1 events (API RP 754 guidance)	–	–	–	61
^{3,4} Number of regular employees at year end, thousands	84	82	77	75
⁴ Percent of workforce — outside the United States	60	61	59	59
⁴ Percent women — global workforce	26	26	28	28
Percent management and professional new hires — women	40	44	39	39
Percent management and professional new hires — outside the United States	70	79	68	66
Number of non-unique employee participants in corporate and technical training, thousands	61	65	76	87
Total corporate and technical training expenditures, millions of dollars	77	80	88	96
Environment*				
⁵ Number of acres of protected wildlife habitat	6,400	6,900	7,000	7,000
Marine vessel spills (owned and long-term leased), number of hydrocarbon spills > 1 barrel	0	0	0	0
Spills (not from marine vessels), number of oil, chemical and drilling fluid spills > 1 barrel	210	484	356	330
Hydrocarbons spilled (oil spilled), thousands of barrels	7.7	17.8	8.5	11.1
Other spills, thousands of barrels	40.4	2.0	1.6	0.9
Controlled hydrocarbon discharges to water, thousands of metric tons	1.3	1.3	1.2	1.1
⁶ Total hazardous waste disposed from operations, millions of metric tons	1.3	1.9	2.0	0.3
Sulfur dioxide (SO ₂) emitted, millions of metric tons	0.14	0.13	0.13	0.12

¹For the past several years, including 2010–2013, ExxonMobil's fatal accident rate has been equivalent to our fatal incident rate.

²Incidents include injuries and illnesses. Safety data are based on information at the time of publication.

³Reduction from 2011 primarily due to divestment and restructuring activity in the Downstream business.

⁴Regular employees are defined as active executive, management, professional, technical and wage employees who work full-time or part-time for ExxonMobil and are covered by ExxonMobil's benefit plans and programs. Employees at our company-operated retail stores are not included.

⁵Cumulative figure

⁶The value for hazardous waste from ongoing operations included produced water classified as hazardous waste by one local authority for 2010 through 2012. Beginning in 2013, this authority no longer classifies produced water as hazardous waste.

	2010	2011	2012	2013
Environment (continued)*				
Nitrogen oxides (NOx) emitted, millions of metric tons	0.12	0.14	0.14	0.15
Volatile organic compounds (VOCs) emitted, millions of metric tons	0.23	0.24	0.20	0.19
VOCs emitted, metric tons per 100 metric tons of throughput or production				
Upstream	0.076	0.078	0.073	0.072
Refining	0.012	0.011	0.010	0.009
Chemical	0.036	0.032	0.036	0.034
Environmental expenditures, billions of dollars	4.5	4.9	5.5	6.0
Freshwater consumption, millions of cubic meters	330	370	330	280
⁷ Greenhouse gas emissions, absolute (net equity, CO ₂ -equivalent emissions), millions of metric tons	126	129	125	126
⁷ Greenhouse gas emissions, normalized (net equity, CO ₂ -equivalent emissions), metric tons per 100 metric tons of throughput or production				
Upstream	20.5	20.7	22.2	22.7
Downstream	20.8	20.3	19.5	19.7
Chemical	57.9	57.2	56.3	56.7
Energy intensity, normalized versus <i>Global Energy Management System</i> (GEMS) base year (2000) – refining	90.8	89.1	88.9	89.4
Energy intensity, normalized versus GEMS base year (2002) – chemical steam cracking	87.5	87.3	88.2	88.8
Hydrocarbon flaring (worldwide activities), millions of metric tons	3.6	4.1	3.6	3.7
⁵ Cogeneration capacity in which we have interest, gigawatts	4.9	5.0	5.2	5.3
Economic Development and Supply Chain Management				
U.S. direct spending with minority- and women-owned businesses, millions of dollars	812	869	788	744
⁸ Number of <i>Extractive Industries Transparency Initiative</i> (EITI) participating countries	7	7	7	9
Human Rights and Managing Community Impacts				
Number of countries in which affiliates received dedicated human rights awareness training	1	5	3	8
Percent of private security contracts with human rights language	75	79	99	99
⁹ Community investments, millions of dollars	237.1	278.4	255.6	269.5
United States	154.8	161.3	156.5	156.3
Rest of world	82.3	117.1	99.1	113.2

⁷The net equity greenhouse gas (GHG) emissions metric was introduced in 2011 as a replacement for the direct equity GHG metric. Information has been restated back to 2008 according to the new metric. The net equity GHG metric includes direct and imported GHG emissions and excludes emissions from exports, including Hong Kong Power. ExxonMobil reports GHG emissions on a net equity basis for all of our business operations, reflecting our percent ownership in an asset.

⁸In countries where ExxonMobil has an Upstream business presence and is supporting the EITI process

⁹Total contributions include donations from Exxon Mobil Corporation, our divisions and affiliates, and the ExxonMobil Foundation, as well as employee and retiree giving through ExxonMobil's matching gift, disaster relief and employee giving programs.

*Some uncertainty exists in environmental and safety data, depending on measurement methods. Data represent best available information at the time of publication. Environmental, health and safety data are reported for our affiliates and those operations under direct ExxonMobil management and operational control.



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exxonmobil.com

Explore our complete 2013 Corporate Citizenship Report
at exxonmobil.com/citizenship.

Note: Exxon Mobil Corporation has numerous affiliates, with many names that include *ExxonMobil*, *Exxon*, *Mobil*, *Esso* and *XTO Energy*. For convenience and simplicity, those terms and terms such as corporation, company, our, we and its are sometimes used as abbreviated references to specific affiliates or affiliate groups.



Mobil



XTO
ENERGY

ExxonMobil is a publicly traded company. The New York Stock Exchange (NYSE) is the principal exchange on which Exxon Mobil Corporation common stock (symbol XOM) is traded. The term "project" as used in this publication can refer to a variety of different activities and does not necessarily have the same meaning as in any government payment transparency reports.



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