

## Responding to the Bigger Picture: Telstra's 2018 Sustainability Report

Telstra has released its Bigger Picture 2018 Sustainability Report, detailing the company's progress in implementing its Sustainability Strategy – aimed at helping everyone to thrive in a digital world – and in responding to the issues that matter most to its stakeholders.

In what has been a year of significant change for Telstra, the company remains committed to supporting its communities, connecting regional Australians, and serving the needs of its vulnerable customers.

Highlights in 2018 include:

- Reaching more than 48,000 people through digital literacy programs
- Reducing greenhouse emissions intensity by 24 per cent
- Helping around one million vulnerable customers to stay connected
- Extending mobile network coverage to reach 99.5 per cent of the Australian population
- Being recognised on the CDP 2017 Climate A- List
- Collecting 3,871 tonnes of e-waste, with a recycling rate of 99.9 per cent
- Achieving an employee sustainable engagement score of 74
- Being named as an Employer of Choice for Gender Equality by the Australian Government Workplace Gender Equality Agency
- Providing \$130 million of value through social and community investment programs

Telstra's Bigger Picture 2018 Sustainability Report was developed in accordance with the Global Reporting Initiative Reporting Standards: Core Option. Limited assurance over specified data and related performance disclosures throughout Telstra's reporting has been provided by Ernst & Young, in accordance with the ISAE 3000 assurance standards. The report also details Telstra's progress in implementing the ten principles of the United Nations Global Compact and their work towards achieving the Sustainable Development Goals.

Telstra welcomes feedback on its sustainability reporting, approach and performance. Please email Tim O'Leary, Sustainability, Government and Regional Affairs Executive, at [sustainability@team.telstra.com](mailto:sustainability@team.telstra.com)

### About Telstra

Telstra Corporation (ASX:TLS) is Australia's leading telecommunications and technology company. Telstra employs over 32,000 people across more than 20 countries, facilitates over 2,000 network points of presence around the world, and has one of Australia's largest shareholder bases, with around 1.3 million shareholders. Utilising its world leading networks, Telstra provides 4.9 million retail fixed voice services, 3.6 million retail fixed data services and 17.7 million domestic retail mobile services in Australia, as well as connectivity and enterprise services globally.

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