

## Cigna Releases Fourth Annual Cigna Connects Corporate Responsibility Report

- Report provides snapshot of key milestones, CR impact metrics
- Scored 100 percent on Corporate Equality Index from Human Rights campaign
- Advanced efforts in building a sustainable health care system
- Offered Cigna Foundation grants to support health equity
- Aligned initiatives towards UN Sustainable Development Goals

With the release today of its 2016 Cigna Connects Corporate Responsibility Report, global health service leader Cigna (NYSE:CI) shares the specific initiatives through which the company applies its global health services expertise, resources and innovative thinking to help solve complex societal challenges. Cigna's fourth annual Corporate Responsibility Report, available online, describes Cigna's strategically aligned approach to corporate responsibility, called Cigna Connects. The report communicates Cigna's leadership in creating a more sustainable health care system and shares facts, figures and stories that demonstrate how Cigna works to create shared value for business and society by applying its unique resources.

Among accomplishments this past year, Cigna led a national effort to reduce America's dependence on opioids, brought free health screenings to communities nationwide, reached 250 Collaborative Care Arrangements in 31 states, and announced 15 new grants through the Cigna Foundation to improve health equity around the country.

"By connecting our mission and actions to our social purpose, we are able to leverage our unique expertise and resources to add differentiated value to society and our stakeholders," said Cigna President and CEO David M. Cordani. "Our strategically aligned Cigna Connects journey began several years ago, and during this time, we've advanced many initiatives designed to positively affect the health of people, communities and the environment. For example, we are taking a leadership role in the effort to reduce America's dependence on opioids, starting with a commitment to cut the use of those drugs among our customers by 25 percent. In 2016, we also launched our multi-city cross-country Health Improvement Tour to bring free health screenings to communities nationwide."

The report offers an up-close look at the company's Corporate Responsibility initiatives and describes the key issues of health and well-being, the environment and inclusive business around which the Cigna Connects platform revolves:

### Health & Well-Being

- Contributed \$13.5 million in combined Cigna Giving through the Cigna Foundation, Civic Affairs and employee volunteering
- Funded 15 new Cigna Foundation World of Difference Grants to address health disparities, advance community health navigation among low-income, African American, Asian, Latino and Native American communities
- Committed to help reduce opioid usage among our customers by 25 percent over the next three years
- Launched the Health Improvement Tour at 32 events in 18 cities, offering free biometric screenings and health coaching to communities
- Expanded to 250 Cigna Collaborative Care arrangements with large physician groups in 31 states
- Environment
- Reached 16 LEED certified buildings and 45 sites are currently enrolled in the U.S. Environmental Protection Agency's ENERGY STAR® program
- Received third-party verification for Cigna's greenhouse gas emissions data

- Encouraged more than 2 million Cigna customers to opt out of paper statements resulting in eliminating millions of pieces of paper and envelopes

#### Inclusive Business

- Supported its commitment to the United Nations Global Compact to back the Compact's 10 principles on human rights, labor, environment and anti-corruption across the enterprise

- Logged 53,496 hours of Cigna employee volunteer service

- Supported 9 Cigna Colleague Resource Groups (including more than 3,500 employees) to activate actionable insights and innovate products and services that are culturally relevant and appropriate in meeting the needs of emerging, influential consumers of health services

- Scored 100 percent on the Corporate Equality Index from the Human Rights Campaign for the first time

- Increased annual spend in goods and services with diverse suppliers by 8% with more than 600 certified minority-and women-owned business enterprises and other diverse suppliers across the United States

- Communicated company's Supplier Code of Conduct to support responsible sourcing practices
- Cigna's Corporate Responsibility Report was prepared in accordance with the new Global Reporting Initiative (GRI) Sustainability Reporting Standards. The GRI is the most widely used framework for voluntary, non-financial reporting.

As a signatory of the United Nations Global Compact, the report also shares Cigna's Communication on Progress towards living out the Compact's ten principles on human rights, labor standards, environment and anti-corruption in our everyday business operations.

Drawing on the Web Content Accessibility Guidelines published by the World Wide Web Consortium, which is the main international standards organization for the internet, the Cigna Connects Corporate Responsibility Report has been designed to be more easily accessible to people with disabilities.

Cigna's Corporate Responsibility Report also includes a snapshot for readers on 2016 progress, and a description of how the Cigna Foundation grants align with the UN Sustainable Development Goals

Please connect with Cigna to share thoughts or questions at [cignaconnects@cigna.com](mailto:cignaconnects@cigna.com).

#### About Cigna

Cigna Corporation (NYSE: CI) is a global health service company dedicated to helping people improve their health, well-being and sense of security. All products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Connecticut General Life Insurance Company, Cigna Health and Life Insurance Company, Life Insurance Company of North America and Cigna Life Insurance Company of New York. Such products and services include an integrated suite of health services, such as medical, dental, behavioral health, pharmacy, vision, supplemental benefits, and other related products including group life, accident and disability insurance. Cigna maintains sales capability in 30 countries and jurisdictions, and has more than 95 million customer relationships throughout the world. To learn more about Cigna®, including links to follow us on Facebook or Twitter, visit [www.cigna.com](http://www.cigna.com).

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