

Telstra Releases Bigger Picture 2016 Sustainability Report

Telstra has released its Bigger Picture 2016 Sustainability Report, detailing the company's progress in embedding its three strategic sustainability priorities – Everyone Connected, Environmental leadership and Employee involvement – and in responding to the issues that matter most to its operations and stakeholders.

Performance highlights for FY16 include:

- Keeping over one million vulnerable customers connected through digital inclusion programs
- Reducing its greenhouse emissions intensity by 56 per cent from a baseline year of 2014
- Reaching more than 59,000 people through its digital literacy programs
- Launching its third Reconciliation Action Plan
- Providing \$175 million in value through its social and community investment programs
- Extending its 4G coverage to 98 per cent of the Australian population
- Reducing its Lost Time Injury Frequency Rate by 33 per cent
- Being named as an Employer of Choice for Gender Equality by the Australian Government Workplace Gender Equality Agency
- Undertaking 8,186 employee volunteering days in the community
- Collecting over 5,500 tonnes of e-waste, 99 per cent of which was recycled responsibly.

Telstra's Bigger Picture 2016 Sustainability Report was developed in accordance with the Global Reporting Initiative G4 Core Sustainability Reporting Guidelines. Limited assurance over specified data and related performance disclosures throughout Telstra's reporting has been provided by Ernst & Young, in accordance with the ISAE 3000 and ASAE 3410 assurance standards. The report also details Telstra's progress in implementing the ten principles of the United Nations Global Compact.

Telstra welcomes feedback on its sustainability reporting, approach and performance. Please email Tim O'Leary, Chief Sustainability Officer at sustainability@team.telstra.com

About Telstra

Telstra Corporation (ASX:TLS) is an Australian telecommunications and technology company with a growing international presence. Telstra employs more than 33,000 people directly in more than 20 countries, facilitates access to more than 2,000 network points of presence across the globe and has one of Australia's largest shareholder bases, with around 1.4 million shareholders. In Australia, Telstra provides approximately 17.2 million domestic retail mobile services, 5.7 million retail fixed voice services and 3.4 million retail fixed data services. The company is also leveraging its core strengths in networks, connectivity and commitment to customer advocacy to capture opportunities in Asia and in emerging areas like eHealth, software and digital media.

Media Contact:

Chris Marks

+61 8 8433 4951