

Royal Mail Group publishes its 2015-16 Corporate Responsibility Report

Royal Mail is the designated provider of the Universal Service in the UK, connecting millions of customers, businesses, organisations and communities – including those in the most remote rural areas. Its vision is to be recognised as the best delivery company in the UK and across Europe. Royal Mail recognises that conducting its business in a responsible way has a fundamental role in achieving this vision.

Royal Mail's fourteenth annual Corporate Responsibility Report details how the core objectives of its corporate responsibility strategy have helped the business to continue making progress against a backdrop of profound change in the delivery and logistics industry.

Highlights include:

- £10.8 billion contributed to the UK economy during 2015-16. The company makes the 5th biggest direct contribution of any UK corporation
- One in every 175 employees in the UK works for Royal Mail, with a higher proportion doing so in the UK's deprived regions where jobs are scarce
- Extended the Local Collect network, its Click and Collect service, to over 1,200 Royal Mail Enquiry Offices, which enables businesses to offer greater flexibility to their customers. This means more than 11,700 Post Office branches and Enquiry Offices now offer Local Collect where customers can choose to pick up their parcels
- Started the 'Big Conversation', where 23,000 employees in Operations were asked to provide feedback to help shape the vision for Royal Mail going forward
- Recognised for the second consecutive year as a Times Top 50 Employer for Women
- Delivered the Together for Growth programme to over 6,000 managers and union representatives, the UK's largest ever investment in this form of joint training
- £6.7 million contributed directly to charities, good causes and schemes for disadvantaged groups by Royal Mail, with employees raising a further £3.1 million, including £2.4 million through its payroll giving scheme
- Distributed 70 Missing People alerts to its network of up to 139,000 employees since the partnership with the charity Missing People began in November 2014. 50 missing people found or returned home, half of which were children
- 91 per cent of its 7.5-tonne HGV fleet is now fitted with driver telemetry to help reduce fuel consumption
- Around £2.5 billion spent through approximately 4,800 suppliers, of which a significant proportion are Small and Medium-sized Enterprises (SMEs)
- Ranked first in the Transportation and Transportation Infrastructure sector in the Dow Jones Sustainability Index for the second year running
- Gained inclusion in the FTSE4Good Index for the first time

[Click here to see the full report](#)

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