## Sberbank (RTC:SBER) publishes first consolidated report on Corporate Social Responsibility

Sberbank has issued a Corporate Social Responsibility (CSR) Report for 2013. In contrast to the previous reports, this is the bank's first consolidated report.

In the past, CSR reports have not included any information or data from outside Russia. However, Sberbank's consistent development as a diversified international financial group has led to it reviewing its approach to information disclosure.

The sphere of Sberbank's influence extends through its subsidiary banks and affiliated companies with an ever increasing number of stakeholders. It is therefore very important that all these stakeholders are well informed about the important issues related to the Group's ESG influence in all the countries in which it operates.

## Report highlights:

- 27.6% of the Group's customer service outlets have been adapted to the needs of people with disabilities;
- 35.3m customers receive their social payments via Sberbank;
- 453,000 of people improved their housing conditions with the help of Sberbank loans;
- 20m people used the bank's educational interactive applications aimed at enhancing financial literacy;
- 231,500 small businesses obtained financing through Sberbank;
- 36,000 employees completed training courses at the Sberbank Corporate University;
- 268 child care centres in 120 Russian cities currently participate in the bank's corporate charity programme, From Heart to Heart, which supports children in orphanages
- 40 tonnes of office paper were saved due to the implementation of an electronic document circulation system;
- 50,000 people in 42 Russian cities participated in the Green Marathon initiative.

The report complies with application level B of the GRI international standard and is part of the bank's annual financial statements disclosed at the London Stock Exchange.

The full version of the report can be read here:

http://www.sberbank.ru/en/about/responsibility/csr report/

Sberbank of Russia is Russia's largest bank and a leading global financial institution. Sberbank holds almost one third of aggregate Russian banking sector assets and is the key lender to the national economy and the biggest deposit taker in Russia. Sberbank has more than 110 million individual customers and 1 million corporate clients in 22 countries.